

Terms and Conditions

Steam Technology is the trading name of Welding Innovations Ltd for the manufacture of live steam boilers.

These Terms and Conditions supersede all previous, and apply to Welding Innovations Ltd & Steam Technology only. Sales contracts are subject to UK Law

PRICE LISTS & WEBSITE

The prices in this list or website are quoted in GBP (£) Sterling. All prices include VAT at 20% but not carriage and packing. Whilst every effort is made to keep prices unchanged for the duration of this list, they are subject to alteration without notice. We reserve the right to charge for goods at the price ruling at the time of dispatch

PRODUCT AVAILABILITY & SPECIFICATION

Every care has been taken to describe items correctly. No responsibility can be accepted for errors and omissions, we reserve the right to withdraw or alter specifications where necessary and without notice. All products are of good commercial quality. Any error is unintentional and will be corrected if so advised.

ORDERS

Orders can be placed in person, by letter, telephone, or e-mail. Full payment is required with all orders plus an allowance to cover packing and carriage prior to the release of the goods. Orders may be collected from Exhibitions, but must be paid for in advance.

The good will be dispatched according to your shipping instructions.

When buying goods or services through the internet you are entering in to a legally binding contract.

Please inform us immediately by email info@steamtechnology.co.uk or tel: 01580 714444 if there are any mistakes with your order.

CANCELLATIONS & RETURNS

The cancellation of any order or service within 14 working days will not incur a penalty. This period runs from the day the contract is concluded for services & the day after the day of delivery for goods.

After this all order & services will be subject to a 20% administration charge. Defective items will be replaced free of charge.

PAYMENT

Payment may be paid by Cash, Cheque, Credit/Debit Card or Bank transfer, A receipt of payment will be sent with your order. A fully detailed VAT invoice can be provided on request.

CARRIAGE

Goods are sent by the cheapest method appropriate to the size of the package anywhere in the world. This will generally be by (UK) post or carriers standard overnight service. (Europe and the rest of the world) post or carriers standard 7day service. Items in excess of 1Mtr (2ft) will incur additional packing charge. We cannot accept liability for loss or damage unless notified immediately, and confirmed in writing within 5 working days of date of dispatch.

OVERSEAS SALES

We are happy to receive orders for dispatch overseas. Orders to any EEC address will pay the price per this list (i.e. including Value Added Tax). All other destinations are VAT free (=total cost divide by 1.200)

DESIGNS

Designs, drawings, photographs, product information, layout and style are considered property. Reproduction in whole, or in part, of any product, document or publication is strictly prohibited, nor may any publication in whole or part be stored in a retrieval system of any nature, without written permission.

LIABILITY

Steam technology total liability for any claim however arising shall not exceed the price of the goods supplied by Steam Technology to the customer. Steam Technology shall not be liable for any consequential customer loss whether this arises from a breach of duty in contract or in any other way. Measurements are provided for guidance only and may vary from that shown. No responsibility can be accepted for errors and omissions, we reserve the right to withdraw or alter specifications where necessary and without notice.

COMPLAINTS

Please contact us direct on 01580 714444 or email us on info@steamtechnology.co.uk if you have any complaints or questions on the returns policy

WELDING INNOVATIONS LTD DATA POLICY

Within this Policy you will find information as to how Steam Technology/ Welding Innovations Ltd collects and uses the Data provided by you

Contents

How we collect Data about you

How we use your data

How to opt out of receiving marketing communications, or amendment of your data

Disclosure of Data

Collection

Data may be collected by a number of methods

By letter, telephone call, e-mail, or personal visit

When you request product information

When you purchase goods

Use of Data

Fulfilment

Personal data collected will be held primarily to fulfil your request or instruction. This will be retained and may be used for any of the following purposes, security and payment verification, accounting, billing, administration and legal purposes. Payment methods will only be held on Maxitrak internal systems

Marketing and Communications

Your data will be used by Welding Innovations Ltd to provide information on special offers, product information and any other topic we consider relevant and of interest.

Analysis and Research

Data collection will allow us to monitor our products and service and to plan future mailings, brochures and web site content

Opt out, or Amendment of data

You have the opportunity to opt out of receiving marketing communications, or amending the data submitted by you, by writing to: Welding Innovations Ltd, Unit 10-11 Verralls Business Centre, Maidstone Rd, Cranbrook, Kent, TN17 2AF

Disclosure of Data

Steam Technology will not disclose or sell data to any other company, but it may be disclosed to the following parties

Third Party Partners

Data may be provided to third parties that Steam Technology has joint projects with for the purpose of providing you with information on joint promotions that we believe may interest you.

Other web sites

Our web site may contain links to other web sites which are outside our control and are not covered by this Privacy Policy. If you access other sites using the links provided, the operators of these sites may collect information from you which will be used by them in accordance with their privacy policy, which may differ from Steam Technology's.

Cookies

Welding Innovations' Ltd and Steam Technology's websites do not have "cookies" Most browsers allow you to turn off the cookie function. If you want to know how to do this please look at the help menu on your browser.

Welding Innovations Ltd ©

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